

VIP INFORMATION:

- Please print and read the VIP Information and Requirements page before attending the panel!

All attendees are encouraged to register online to attend a MADD VIP.

- To register and prepay with a credit/debit card, select the correct panel, then click the link “Click here to Register Online”
- Fill out the requested information correctly
- Choose your method of payment
 - If you would prefer to pay at the door, select “ONSITE PAYMENT”, but know that *your seat is not guaranteed until your payment is made in full.*
 - The only acceptable forms ONSITE payments are money orders and cashier’s checks, made payable to MADD
- If you prepaid online, you will receive a confirmation of registration via email to the email address provided at the time of registration. If you do not receive email verification within 24 hours, please contact us at 904-388-2455 or northeast.fl@madd.org to verify your payment was received.
- Onsite registration for a panel begins 30 minutes prior to the start of the class.
- No one under the age of 18 will be admitted. Court-ordered attendees under the age of 18 should attend a MADD Youth Impact Panel. For more information, call 904-388-2455.
- Guests may only attend if they are accompanied by a paid, court-ordered attendee. This includes those driving a court-ordered attendee or a translator. However, seating priority goes to those court-ordered to attend.
- Do not call the venue where the panels are held. They have no affiliation with MADD and are not able to provide you with information.

OUR REQUIREMENTS:

- Panel Fee: \$50.00. (There is a \$3.00 convenience fee assessed when paying online.)
- We do NOT accept cash, personal checks or credit/debit cards as onsite payment.
- MADD does not waive fees, nor are refunds issued for any reason.
- PLEASE NOTE that you MUST be court-ordered attend a Victim Impact Panel.
Recommendation to attend by an attorney is NOT a court order! A JUDGE must have sentenced you to attend and this proof of sentencing must be presented IN WRITING at the time of attendance, along with a picture ID.
- No alcohol or drug use prior to attendance. If you are suspected of using alcohol or ANY kind of drugs that cause impairment, you will be removed from the class, law enforcement will be called and your Probation Officer or Case Manager will be contacted.
- NO REFUNDS will be given if you are removed or leave the program for any reason, including but not limited to impairment, sleeping, disrespect or cell phone usage.
- Verification of attendance is given at the panel. You must retain it and provide it to Probation, your Case Manager or any other agency in reference to your case. MADD DOES NOT PROVIDE PROOF OF ATTENDANCE TO THE COURT. THIS IS YOUR RESPONSIBILITY! Failure to provide proof of attendance may result in additional consequences.
- If your proof of attendance is lost in any way, you will need to contact the MADD Northeast Florida office at 904-388-2455. **THERE WILL BE A \$50.00 FEE ASSOCIATED WITH THE REPLACEMENT OF PROOF OF ATTENDANCE—NO EXCEPTIONS!**
- If you registered and paid online but are no longer able to attend that particular panel, you will need to contact us a minimum of 24 hours prior to the panel to reschedule for another panel and transfer your registration fee. In certain emergency situations, MADD Northeast Florida may agree to transfer your registration to another panel if you are unable to call before the panel date. In these situations, you must call the MADD Northeast Florida office (904-388-2455) within 24 hours after the panel in order to be eligible for an emergency exemption. Registration can only be moved to a panel location within Florida.

